



The paint protection film industry has some unique circumstances that require explanation. The process of film application, film removal, handling pre-existing film, applying, or removing film, trim, molding, or vehicle badges, warranty removal or any of these tasks, warranty work from other dealers, mixing film brands that we do not support, and similar conditions are all examples of situations where we need mutual clarification before we begin work on your vehicle.

You, the customer, need to be aware of these circumstances and that we do not assume any current or future liability for support or reimbursement of costs due to these directly related conditions. All original film manufacturer's warranty terms are active and supported, it is only these odd circumstances that are not.

Due to the aggressive adhesion of paint protection films, there are times when the film will lift the paint off the car during application or removal. Since car history is unknown, we can say that brand new OEM factory paint is less likely to be an issue, but often re-painted panels are problematic. Lifting, bubbling, current or future blistering or delamination of the paint all fit this category. There are rare instances when Tesla Stainless Steel will stain and be visible upon removal of the film.

Cutting and Installation blemishes in the paint are a concern. If we need to trim the film for precise fit, or the prior company / installer had cut the film on the car there can be scores in the paint. We make every effort to avoid this, but in rare situations it is unavoidable. Cosmetic defects may be visible as a result and certainly we cannot control this, especially if another company installed film.

A final concern is yellowing. Our films are warranted against yellowing by the manufacturer, please note that current production films on their own will not yellow. Modern production films have UV inhibitors to prevent that problem. Discoloring is more perceptible on white cars much like a glass of water is clear and 6 feet of water is blue. The other main cause is waxing; synthetic and polymer waxes are recommended; oil-based waxes are known to cause yellowing.

Please sign and date below confirming you understand these concerns and that Sun & Shade is not liable for remedy or support of these conditions

Customer Signature & Date: _____

Sun & Shade